



99%
OF OUR WASTE
IS DIVERTED
FROM LANDFILL

*Thomas
Ridley*
FOODSERVICE

Dear Valued Customer

We are currently experiencing unexpected technical issues that are affecting our ability to process orders.

We sincerely apologise for the disruption and understand how frustrating this must be. Please rest assured that our team are working hard to resolve the problem and restore normal service as quickly as possible.

Unfortunately, the issue is taking longer to fix than anticipated and will impact our deliveries for **Friday, 12th September**. At present we are not sure on the extent to which Friday deliveries will be disrupted, we will revert with an update when we can. We're very sorry for the inconvenience this may cause.

In the meantime, if you have any questions or need assistance, please reach out to our customer service team on customerservice@thomasridley.co.uk or your account manager.

Thank you for your patience and understanding while we work through this. We truly appreciate your support.

Kind Regards

Thomas Ridley Foodservice

Delivering **food for life**

thomasridley.co.uk



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Registered office: 814 Leigh Road, Slough, England, SL1 4BD | Registered in London No: 148692
VAT Registration No: 643994692 | Trade Marks Registration No: UK00003260551